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## IN THE DRIVER'S SEAT

### 2009 AUTOVANTAGE ROAD RAGE SURVEY

### BALTIMORE

- **THIRD MOST COURTEOUS**—Baltimore ranked as the third most courteous city in terms of road rage, compared to 24 other major American cities. That's an improvement from last year's No. 4 *least* courteous ranking. Portland, Ore., ranked as the most courteous city. The top 10 best cities (with the most courteous drivers) are:

#1	Portland, Ore.	#6	Washington, D.C.
#2	Cleveland	#7	Philadelphia (tie)
#3	Baltimore	#7	St. Louis (tie)
#4	Sacramento	#9	Boston
#5	Pittsburgh	#10	Seattle
- For the first time in four years, a new city claims the title as the worst in the U.S. for road rage; New York has unseated Miami as the least courteous city.
- **TEXTING/E-MAILING**—At 28 percent, drivers in Baltimore ranked No. 1, tied with Sacramento, as least likely to observe motorists who are texting, e-mailing and/or using a BlackBerry while driving every day. That compares to 47 percent in San Francisco and Detroit.
- **EATING AND DRINKING**—Tied with Washington, D.C., Baltimore drivers are the second least likely to see other motorists eating and drinking behind the wheel. That's an improvement over last year when Baltimore ranked as the most likely city to see this offense. This year, that distinction went to St. Louis.