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IN THE DRIVER'S SEAT

2009 AUTOVANTAGE ROAD RAGE SURVEY

PHOENIX

- **SIXTH LEAST COURTEOUS**—Phoenix ranked as the sixth least courteous city in the country in terms of road rage, compared to 24 other major American cities. That's a slight change from last year's No. 8 ranking. For the first time in four years, a new city claims the title as the worst in the U.S. for road rage; New York has unseated Miami as the least courteous. The top 10 worst cities (with the least courteous drivers) are:

#1	New York	#6	Phoenix
#2	Dallas/Fort Worth	#7	Miami
#3	Detroit	#8	Houston
#4	Atlanta	#9	Cincinnati
#5	Minneapolis	#10	San Diego

- Portland, Ore., ranked as the most courteous city.
- **TEXTING AND E-MAILING**—Phoenix drivers tied with their counterparts in Cincinnati in terms of being most likely to report sending text messages and e-mails and/or using their BlackBerrys while driving every day.
- **MULTI-TASKING**—Along with New York City and Philadelphia motorists, Phoenix respondents ranked as most likely to multi-task behind the wheel every day (applying makeup, shaving or reading). Last year, they ranked No. 8 in the same category.