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IN THE DRIVER'S SEAT 2009 AUTOVANTAGE ROAD RAGE SURVEY

PITTSBURGH

- **FIFTH MOST COURTEOUS**—Pittsburgh ranked as the fifth most courteous city in terms of road rage, compared to 24 other major American cities. Last year, Pittsburgh ranked No. 1. Portland, Ore., is this year's most courteous city. The top 10 best cities are:

#1	Portland, Ore.	#6	Washington, D.C.
#2	Cleveland	#7	Philadelphia (tie)
#3	Baltimore	#7	St. Louis (tie)
#4	Sacramento	#9	Boston
#5	Pittsburgh	#10	Seattle
- For the first time in four years, a new city claims the title as the worst in the U.S. for road rage; New York has unseated Miami as the least courteous city.
- **EATING AND DRINKING**—For the second consecutive year, drivers in Pittsburgh are the least likely to observe other drivers eating or drinking while driving every day, at 34 percent. St. Louis is most likely to see this (61 percent).
- **MULTI-TASKING**—Also for the second consecutive year, Pittsburgh drivers hold the No. 2 spot (tied with Portland) for least likely to observe others multi-tasking (putting on makeup, shaving or reading) while driving every day, at 21 percent. Miami drivers are most likely to see this, at 38 percent.
- **REACTIONS TO RUDE/AGGRESSIVE DRIVING**—Contributing to its slip in the rankings, Pittsburgh drivers are the most likely to admit honking their horn in reaction to rude or aggressive drivers in the last month, at 50 percent. They also hold the No. 2 spot (tied with Philadelphia and Denver) for waving their fists or arms.